

## **PRIVACY POLICY**

### **1. GENERAL:**

With the hereinafter used you as form of address is meant user/buyer/customer.

Below the handling by Vicair B.V., of your personal and business data is described including the collection, use and share of these data. This in relation to the websites run by it like [www.vicair.com](http://www.vicair.com) and in accordance with the data protection act.

### **2. COLLECT AND/OR PROCESSING**

When you use the website of Vicair B.V. you allow it among other things that it, where it considers it to be desirable, collects and process the following data from you;

- From all visitors, buyers, bidders on its website Vicair B.V. collects and process standard information on internet use, statistics on page views, traffic to and from its website. This also applies to IP-addresses, e-mail addresses, phone numbers and other address information where given.
- From advertisers Vicair B.V. collects IP address, email address, since when the advertiser has become active on Vicair B.V. and, where given, name and address information, phone numbers and advertising data.  
For a paying advertiser this also applies to bank and credit card data, including account numbers. NB: These financial data are only used for our own purposes and by third parties directly involved in that connection, such as the collection agency, bailiff and/or lawyer.
- Vicair B.V. collects/stores the names and address details of sellers that have been verified, abroad (if applicable) and - exclusively for the purpose of checking the correctness of data - a copy of a passport, driving licence or ID card as well as a copy of a recent bank or giro statement.
- From participants in a forum Vicair B.V. is also entitled to collect and process IP addresses and all information they have posted on the forum.
- From participants in a promotional campaign or contest Vicair B.V. collects and process name and address data, e-mail address and the entry for the promotion or contest.
- From people who send a message to the helpdesk Vicair B.V. collects and process IP address, name, e-mail address, operating data PC and the question or comment.
- Following reports Vicair B.V. can process information, including personal data, on certain disputes between advertisers and users/visitors, including to store the data in a database of Vicair B.V.. The in this context stored data are not based on own research by Vicair B.V., but come from the users of their website who provide the information to Vicair B.V. through a report.
- Proceeding the reports Vicair B.V. can process information, including personal data, about (alleged) intellectual property infringement and/or unlawful acting.

### **Cookies, web beacons**

Explanation concepts:

1. Cookies are small files which are placed on the hard disk of your computer.

There are different types of cookies (session cookies and permanent cookies, including cookies based on flash technology). Session cookies are being removed from your computer as soon as you close your web browser. Cookies cannot damage your computer nor the files on your computer.

2. Web beacons are electronic images which are placed in the code of the webpage.

Vicair B.V. or its service providers can make use of cookies or web beacons on some of its webpages.

Vicair B.V. can make use of session cookies for example to make it easier to navigate the website and the permanent cookies to save certain user settings so that the use of the website can be optimised for you.

Vicair B.V. can use permanent cookies for example to place more targeted information on the website and gather information about its customers for the purpose of more targeted communication like the provision of service information about its products and services and

targeted marketing for its products and services as well as for targeted marketing for its group companies and (when you gave permission) potentially third parties which are carefully selected by it. Vicair B.V. can also use permanent cookies to advance the trust in and security of its website.

The targeted use of cookies helps Vicair B.V. with the analysis of the use of its website and enables Vicair B.V. to offer its customers targeted services, content and ads. It also enables Vicair B.V. to measure the promotional effectiveness and to advance the trust in and security of its website.

#### **For your information:**

- Certain offered and to offer functionalities are only available through the use of cookies.
- Vicair B.V. can use cookies to help it to identify you and to maintain your login status.
- You are free to refuse cookies provided your browser allows you to do so. It can however hinder the use of certain websites or services of Vicair B.V.. If so desired see the help function of your browser or flash settings.

Vicair B.V. may work with service providers who will place cookies or web beacons on your computer to gather anonymous data about the way you use the website of Vicair B.V.. The gathered information enables them to help Vicair B.V. with customer oriented ads. It is not intended that these companies gather any personal data about you with the help of these technologies.

### **3. PURPOSE DATA PROCESSING AND TRANSFER:**

The collected information is being used by Vicair B.V. for its own use and only limited used by third parties. These are for instance;

- Providing Vicair B.V.'s services and or products on [www.vicair.com](http://www.vicair.com) and other supporting promotional activities;
- Promoting of safe trading via Vicair B.V., detecting and following up of tips and or unlawful acts via its website;
- For users to answer their questions.
- Capturing /recording of reports related to disputes and (alleged) infringements of intellectual property rights.
- Providing (personal) data to certain third parties, like rightful holder, regulators, tax authority, justice department, Police and other law enforcement agencies when Vicair B.V. is required to do so on the basis of laws and regulations or when it sees cause for it on the basis of this privacy policy.

This can also be in civil suits for truth discovery where Vicair B.V. is by law directly or indirectly involved or can be involved with.

- The enforcement of compliance with the terms of use and or policies of Vicair B.V.;
- The collection of fees.
- Where there is a one time authorization the used bank account numbers and address data are stored by Vicair B.V. to enable, that you only have to input these data once and furthermore from the viewpoint of prevention and combatting of fraud. For these purposes when paid differently than by one time authorization, no credit card numbers or bank account numbers will be stored, but the sort of credit card and the used bank are;
- The measurement of interest for the services of Vicair B.V. and the advancement of the ease of use of the website;
- Information to users about services and updates;
- Under the condition that you gave permission to do so, the sending of advertisements coming from carefully selected parties by Vicair B.V. including but not exclusive targeted deals by these third parties with the help of the way you use the services of Vicair B.V. or the by you supplied preferences;
- Possible other uses as specified under the collection of the information.

#### **4. INFORMATION USAGE FROM VICAIR B.V.:**

You may only use personal data, collected on the website from Vicair B.V., from another user exclusively for responses to a particular placement of that user and not for sending spam or for collecting and further processing of personal data without the explicit agreement of that user.

Vicair B.V. can and may block messages sent through its website by automatic means in order to counter the distribution of spam.

#### **5. MODIFY AND DELETE:**

You can see, change or delete your personal data on the website of Vicair B.V. or let it be modified or deleted. For the work Vicair B.V. has to do for this it is entitled to charge you for the costs. Vicair B.V. can refuse to let you see, change or delete when it suspect that this conflicts with the data protection act or conflicts with legitimate requests from the authorities.

Vicair B.V. stores personal data no longer than legally permitted and removes personal data when they are no longer necessary for the goals as described above.

#### **6. SECURITY:**

Vicair B.V. is doing its best in order to protect your personal data as good as possible and takes various technical and organizational measures (among them encryption, passwords, physical security) This for the purpose to stop unauthorized access, unauthorized publication or other unlawful acts.

#### **7. FINAL PROVISION:**

Vicair B.V. is free to amend this policy at any time. The amendments will be in force immediately. Vicair B.V. advises you to check the privacy policy regularly. You can send questions about the policy to [info@vicair.com](mailto:info@vicair.com).

This privacy policy is composed by [De Incassokamer B.V.](#) and will be in force on 21-06-2017